



CUYAHOGA VALLEY
CAREER CENTER

Cuyahoga Valley Career Center

Job Posting #5231 Log Sheet

Job Posting Date: 6/18/2024

Employer Information: Legrand
Contact: Nisa Cheraso
7575 E. Pleasant Valley Rd Suite 100
Independence, OH 44131
Phone: 2168311800 **Ext:**
E-mail: nisa.cheraso@legrand.com

Main Business:

Job Title:

Full/Part-time: **Job Hours:**

Job Duties:

Compensation:

Special Notes / Additional Information:

Minimum Age Requirement?

How to Contact: Email resume

Seeking:
CVCC Alumni, Adult /Job Seeker

Program Area:
Engineering & Science Technologies, Information
Technology, Manufacturing Technologies

E-mailed Job Posting on: _____

Notes:



Date: June 17, 2024

Job Code: HPRD41

Job Title: Quality Control Technician

Job Classification: Hourly, Non- Exempt

Company: Approved Networks

Role: As a member of our Quality Control team, your skills testing product received from our contract manufacturers enables us to offer the high-quality products that our customers rely on. You will be responsible to ensure that all product meets our specifications and quality standards.

Main Activities:

- **Organization:** Individual Contributor competency model
- **Main Interface:** Internal: Customer Service, Marketing Department
External: Carriers
- **Budget:** No direct budget responsibility

Main Job Duties:

- Follow documented procedures to test incoming product and complete Technician work orders
- Conduct new product testing, including obtaining specifications, obtaining approval from appropriate departments, and completion of documentation
- Process documentation for failed product
- Process and document outcome of customer evaluations
- Process customer RMAs, including testing and documentation of all returned product
- Update existing procedures for new products or test equipment
- Program products to meet specifications, per Legrand or customer requirements
- Communicate highly technical material to the team simply and clearly
- Support the team by understanding product applications, apply and streamline Legrand processes to assure closing of opportunities and our ability to deliver products as they are needed
- Deliver solutions that are on time and align with customer expectations
- Assure high customer satisfaction that resolves technical questions, support, and needed assistance.
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Profile:

- **Education:** Associates degree is desired but not required
- **Experience:** 0-2 years computerized inventory systems required.

Skills/Knowledge/Abilities:

- Excellent communication skills with warehouse workers, purchasing department, and outside vendors.
- Basic understanding of inventory control procedures.
- Proficient keyboarding skills.
- Extremely organized and able to work with minimum supervision.
- Ability to perform basic math calculations.
- Ability to perform work accurately and thoroughly.
- Prolonged periods of sitting at a desk and working on a computer.
- Must be able to lift up to 40 pounds at times.